

# Privacy Statement of SoftRare

7 January 2024

During the processing we conform to the requirements of the applicable data protection legislation. This means we:

- **clearly specify our purposes** before we process personal data, by using this Privacy Statement;
- **limit our collection of personal data** to only the personal data needed for legitimate purposes;
- first **ask for explicit permission** to process your personal data in cases where your permission is required;
- take **appropriate security measures** to protect your personal data and we demand the same from parties who process personal data on our behalf;
- **respect** your right to inspect, correct or delete your personal data held by us.

SoftRare is the party responsible for all data processing. In this privacy statement, we will explain which personal data we collect and for which purposes. We recommend that you read it carefully.

## Contact

You can use our contact form or email address to ask or questions or make any request.

By using the contact form or writing us an email, we receive your email address. We have a legitimate interest in saving it until we are sure that you are satisfied with our response and that our legal obligations and justifiable time period has passed. This way we can easily access the information in case you have any following questions and train our customer service to improve even more.

## Promotion

Other than the advertisements on the website, we can inform you about new products or services:

- via social media

You can object at all times against this promotional communication. On social media, you can block us or use the cancellation option.

## Providing Data to Third Parties

We do not under any circumstance provide your personal data to other companies or organisations, unless we are required so by law (for example, when the police demands access to personal data in case of a suspected crime).

Our website features social media buttons. These buttons are used by the providers of these services to collect your personal data.

## Security

We take security measures to reduce misuse of and unauthorised access to personal data. We take the following measures in particular:

- We make use of secure connections (Secure Sockets Layer of SSL) to encrypt all information between you and our website when entering your personal data
- We write log records of every request arriving at our webserver, including your IP address. We have legitimate reason to record it for intrusion and fraud prevention. Logs will be kept in readable form for at least 100 days, longer if there is legitimate reason to believe it's necessary.

## Changes to this Privacy Statement

We reserve the right to modify this statement. We recommend that you consult this statement on a regular basis, so that you remain informed of any changes.

### **Inspection and Modification of your Data**

You can always contact us if you have any questions regarding our privacy policy or wish to review, modify or delete your personal data.

You have the following right:

- Being informed on which personal data we have and what we are using it for;
- Inspection of the personal data that we keep from you;
- Having incorrect data corrected;
- Request to delete outdated personal data;
- Revoke your consent;
- Object to certain uses.

Please note that you always make clear who you are, so that we can assure that we do not modify or remove the data from the wrong person.

### **Complaints**

If you think that we are not helping you in the right way, you have the right to lodge a complaint at the authority. For The Netherlands, this is the Autoriteit Persoonsgegevens.

### **Contact details**

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